

D2 Wireless

RMA form for defective accessories

** Please note that it is important to **return everything with your defective accessory** which includes; the charger, documentation and if necessary the original box. If the customer only returns us the defective bluetooth we give the customer only a new bluetooth and not a new complete box with the bluetooth. If the customer only returns us the charger of the bluetooth, we only give the customer a the charger.

Invoice number: _____

Date of purchase: _____

Code of the sold product: _____

Code of the product given to the customer for replacement: _____

Telus code of the defective product: _____

Description of the problem if it is a defective bluetooth:

***Take note that the problem must be replicated in the shop**

I confirm that:

No Yes

The invoice is attached to the defective product.

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The description of the problem is written if it is a bluetooth.

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The defective product is actually a product from a D2 Wireless supplier (Xpercell, Telus)

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The product is complete with the right accessories (Bluetooth, Rigid Mike ...)

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I was able to reproduce the problem if it is a bluetooth.

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The battery is still under the warranty according to the date on it.

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By signing this form, you confirm that the item is really defective and if not, **The cost of this item will be removed from your commissions.** Example: a bluetooth that does not turn on, but after verifying and charging, it lights up.

N.B: Excessive wear of an accessory is not guaranteed. Example: a crumpled case

Name of the representative (block letters) _____

Signature of the representative _____

Date _____